

FTS – 8227200

File No – Z.28016/32/2023-SAS-II(NCS)

**MOST IMMEDIATE / RTI MATTER****1<sup>st</sup> Appeal before the Appellate Authority**  
**Under Section 19(01) of RTI Act, 2005**

Government of India  
Ministry of Health and Family Welfare  
Directorate General of Health Services  
[National Council Secretariat]

Nirman Bhawan, New Delhi

Dated 28th June, 2023

**ORDER**

This is regarding the First RTI Appeal, bearing no.RTIA/ACFSH/DHFWND/90A(4) dated 29.05.2023, of Sh. Anirban Chakraborty, received, by way of transfer from DS-EHS vide letter No. F.20020/620812022-EHS dated 30-5-2023, received on 14.06.2023, by the First Appellate Authority, Dr.Anil Kumar, Addl.DDG(AK). It is to mention that the original RTI application was not received by this division.

Received papers were thoroughly scrutinized and following facts are emerged out :

*As far as the Division dealing with the Clinical Establishments (Registration and Regulation) Act, 2010 is concerned, it is to inform that the Charter of Patients' Rights has been amended and approved by the National Council for Clinical Establishments, and is available on the website of Clinical Establishments Act at: <http://www.clinicalestablishments.gov.in/WriteReadData/3181.pdf>. The right to obtain second opinion is also included in the aforesaid Charter at point no.v.*

*Further the charter has been shared vide letters dated 2nd June 2019 and 29-11-2022, with all States/UTs for adoption. The copy of aforesaid letters may be seen at weblink <http://www.clinicalestablishments.gov.in/WriteReadData/2911.pdf>*

For any further information related to Clinical Establishments, the appellant may visit the website [www.clinicalestablishments.gov.in](http://www.clinicalestablishments.gov.in)

In view of the above, the appeal of the applicant is disposed of.

In case the applicant is not satisfied with the reply of the Appellate Authority, the applicant may file second appeal with Hon'ble CIC within stipulated time.



(Dr.Anil Kumar)

Addl.DDG(AK) & First Appellate Authority  
Directorate General of Health Services

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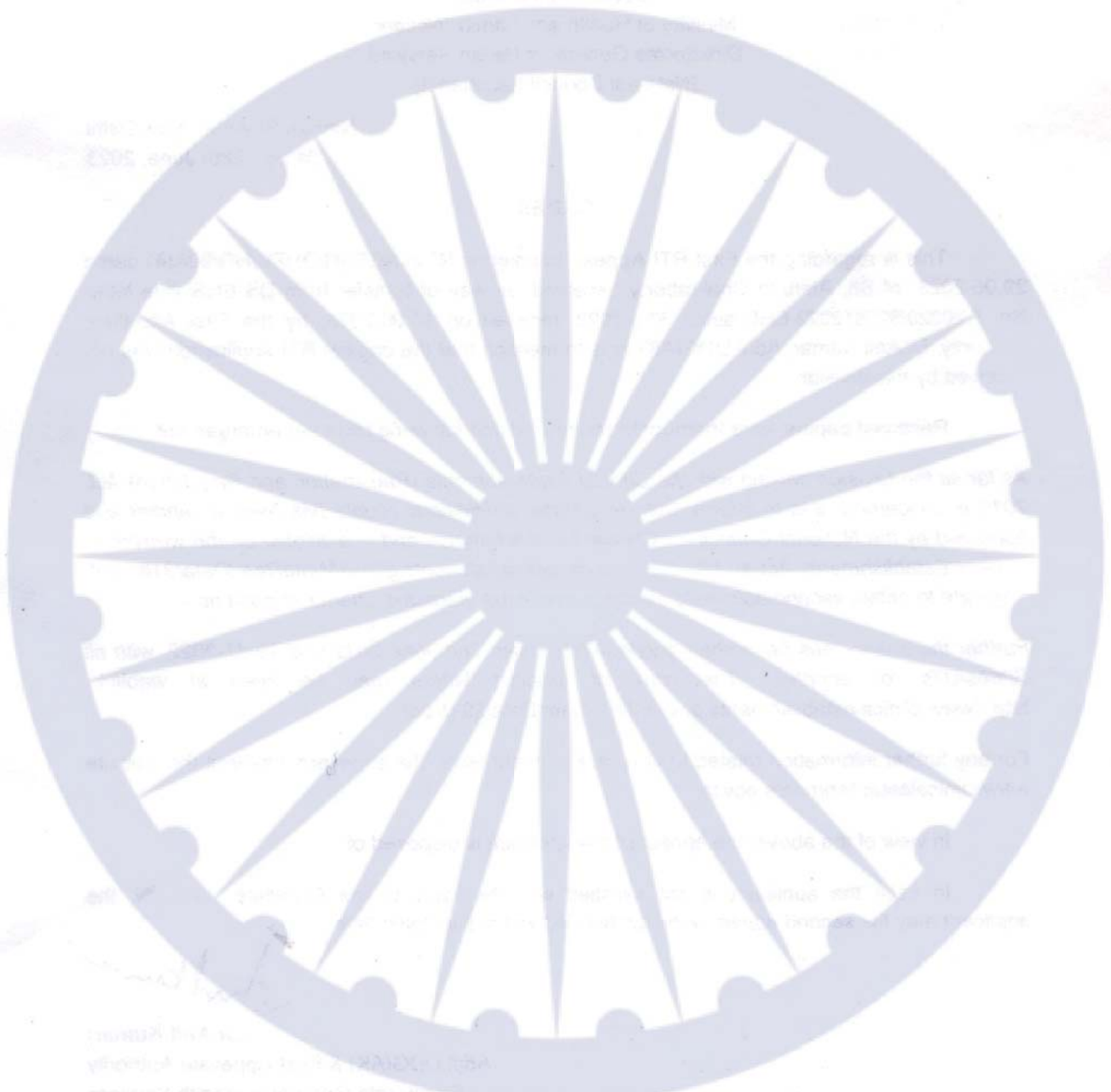
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4. RTI Cell, DGHS, Nirman Bhawan, New Delhi.



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